

# Scrum.org Professional Scrum Master II

## About this course

The Professional Scrum Master II™ (PSM II) course is a two-day advanced class designed to support Scrum Masters in their professional development. While the Professional Scrum Master™ (PSM) course focuses on how to use Scrum, the Scrum framework and the role of the Scrum Master, PSM II is an advanced course to educate students about related practices and skills to help them become better Scrum Masters.

This course will help students understand what characterizes an effective Scrum Master and servant-leader, while diving deep into how they serve the development team, product owner and organization as a whole.

## Who should attend

The PSM II course is intended for Scrum Masters with at least one year of experience seeking to grow their knowledge and ability as a Scrum Master.

## Course topics

Students will learn critical areas for growing as a successful Scrum Master, such as how the principles and values of Scrum help guide Scrum Master decision-making, and how the Scrum Master can foster a thriving, agile environment for Scrum teams.

The Scrum Master role is complex. Often, a Scrum Master must be able to apply different stances in order to be effective, such as:

- Scrum Master as a teacher
- Scrum Master as a coach and mentor
- Scrum Master as a facilitator
- Scrum Master as a change agent

As a Scrum Master, the ability to identify and effectively apply a stance that's most beneficial to your team in any given situation or circumstance may prove to be the key to the success of your team. Part of the Scrum Master role is to help management and other stakeholders across your organization understand the benefits of Scrum and Agile. It's imperative the Scrum Master has the necessary information, background and credibility to be an effective change agent.

Throughout the class, your Professional Scrum Trainer will provide stories, exercises, facilitation techniques (such as "Liberating Structures"), resources and more.

## Course schedule

Visit [insight.com/events](https://insight.com/events) to find an upcoming PSM II course in a city near you.

## Trainers

Insight is recognized as a member of the Scrum.org Professional Training Network. This means we align with the Scrum values, have Scrum.org trainers who teach a qualifying number of Scrum.org Professional Scrum classes, and are committed to improving the profession of software delivery in part by providing Scrum.org training.

## Assessment and certification

Upon course completion, attendees have the opportunity to take an online assessment of their skills and earn their PSM II certification.

## Pricing and more information

Call 513.984.6700 for group discounts and early registration prices.